

Process for retrieving User Name

If candidate forgets his/her User name, should click on “Forgot User name”.

The screenshot shows the login interface for candidates. At the top, it says "Login (Only for already registered candidates)". Below this are fields for "Login ID/लॉगिन आयडी" and "Password/पासवर्ड (Kindly ensure safe custody of your password.)". There is a CAPTCHA section with the text "FIABK" and a "Refresh" button. Below the CAPTCHA is a "Sign in To Account" button. At the bottom, there are two links: "Forgot Password?/पासवर्ड विसरलात?" and "Forgot Username?/वापरकर्तानाव विसरलात?". The "Forgot Username?" link is circled in red.

When click on Forgot UserName, below screen will be displayed:

The screenshot shows the "Forgot Username" form. It has a green checkmark icon and the title "Forgot Username". The form contains three input fields: "Candidate's First Name / पहिले नाव *", "Mobile No / मोबाइल नंबर *", and "Candidate's D.O.B (DD/MM/YYYY) / जन्मतारीख *". Below these fields is a CAPTCHA section with the text "QNEDE" and a "Refresh" button. At the bottom, there are three buttons: "Get User Name / वापरकर्त्याचे नाव मिळवा", "Reset / रीसेट करा", and "Back To Login / लॉगिनकडे परत जा".

Candidate need to enter the below information.

1. Candidate's First name: Enter candidate First Name.
2. Mobile No: Enter the mobile number.
3. Candidate's D.O.B (DD/MM/YYYY): Select the D.O.B using Calendar.
4. Need to enter the Displayed CAPTCHA

Candidate's needs to click on Get User Name, below screen will be displayed.

The screenshot shows a "Success" message box. The text reads "Your Username Successfully sent to your Registered Mobile Number." Below the message is an "OK" button.